

Job Specification: WiFi Installations Supervisor and Surveyor

The Company

WiFi SPARK Ltd is the leading provider of managed guest and public WiFi solutions in the UK. We supply specialist wireless network solutions to a wide range of customers both in the public sector and private enterprise. Our clients include many well-known names such as the Manchester Central Convention Complex, the National Portrait Gallery, Trafford Shopping Centre, Newcastle International Airport, The Queen Elizabeth Olympic Park and an expanding NHS portfolio that includes hundreds of NHS locations nationwide. Our services cover healthcare, transport, hospitality, retail, public sector, education, stadium and outdoor WiFi.

The company operates from a modern, well equipped premises on Matford Business Park in Exeter with satellite offices in Belfast and London. We have a culture that promotes a professional, customer-centric focus backed up by a positive and supportive attitude that runs right through the organisation. We work hard and try to have fun in the process.

The Role

The Installations Supervisor and Surveyor is a key player in the planning and delivery of our WiFi solutions. As an installations expert you will be one of the first people to visit potential customer sites as part of the pre-sales activity. You may have already studied the site from desktop plans and maps so will be eager to see the site at first hand. Your tasks will range from carrying out wireless site surveys to inspecting existing infrastructure for potential use in the solution. Your early involvement will help the team create accurate designs and estimates to feed into the sales process.

Once a sale has been agreed you will be involved in the delivery of a project to successful completion. Working closely with the project management team, you will provide site supervision of direct labour and oversight of sub-contractors to ensure work is carried out to our exacting standards in a safe and timely manner. At the end of the installation you will ensure the work is completed thoroughly, carrying out hand-over acceptance on behalf of the company and ensuring all relevant documentation and test results are completed.

The role will cover an extensive customer base of new and existing clients who will have a variety of different needs, skills and experience with regard to their WiFi system. As such you will need to be both flexible yet disciplined to ensure the expectations of the client are aligned with the commercial proposition of the company.

The position will be home-based with extensive travel throughout the UK but with special responsibility for work located in central and northern England and Scotland. A company vehicle will be supplied along with appropriate surveying equipment and software. All necessary expenses are reimbursed. A full driving license is required. The post holder will present a smart, professional image at all times.

Duties and responsibilities

- Carry out desktop and on-site wireless surveys and create subsequent reports;
- Carry out installations surveys to determine physical build plans and access requirements;
- Prepare scope of works, Risk Assessments and Method Statements;
- Liaise with the technical teams to agree an appropriate solution design;
- Provide consultancy to the sales team to understand the customer requirements;
- Oversee the work of installation staff or contractors on-site;
- Assist with physical installation work as required;
- Attend mobile events as required.

The Person

In order to be successful in this role you will probably be an experienced WiFi surveyor, able to carry out active and passive surveys as well as predictive modelling, ideally using the Ekahau Site Survey tool. With an eye for detail you will also be looking at physical installations attributes of a site and already be creating a plan for cabling runs, AP mounting points, etc. Health and Safety will be at the forefront of your mind and you will be responsible for creating and enforcing Risk Assessments and Method Statements for personnel working on-site.

Client focused, professional and reliable, you will be driven by the pursuit of excellence in what you produce. Communication and a good sense of organization are key attributes for this post holder and you will be expected to liaise effectively with both internal departments, customers and contractors to ensure a satisfactory outcome.

This is a high profile position and will be most suited to an experienced WiFi engineer who has worked in a survey and installations role. It demands a high level of competence and knowledge in what makes a successful wireless network coupled with good commercial awareness and a desire to deliver exceptional customer care.

Qualifications and experience

- Ekahau Certified Survey Engineer or equivalent
- An installations supervisory qualification such as citb SSSTS
- Ideally rail qualified with an active Sentinel registration (Non-Trackside)
- UKATA asbestos awareness with NLAW qualification an advantage
- CSCS card holder
- IPAF MEWP (operator)
- C&G data cabling (copper and fibre) internal and external environments

What we offer

This is a permanent full-time role based from your home office, ideally in the North West of England with support from our head office in Exeter, Devon. A fully expensed company vehicle will be supplied along with appropriate surveying equipment and software, tools, work clothes and PPE.

We offer a competitive salary in the range of £28,000 with annual reviews.

You will enter on a 6 month probation period and on successful completion you will be eligible for the following additional benefits:

- + Annual profit-related bonus
- + Company pension scheme
- + Family Healthcare package
- + Gym membership

Above all we will offer you the chance to work in a vibrant and exciting company that is undergoing a period of rapid growth and success. Our culture is one that supports and encourages our employees, we like challenges and work hard to deliver excellent results to our customers. Everyone is respected, acts professionally and is recognised for their input. We also aim to have fun and enjoy our work.

We use these phrases to describe our Company Culture:

[Excellence of Service](#); [Consistency & Accuracy](#); [Knowledge Sharing](#); [Commitment](#); [Adaptability](#); [Supporting & Communicating](#); [Continuous Improvement](#)

This is what we all value at WiFi SPARK:

[Honesty](#); [Respect](#); [Professionalism](#); [Loyalty](#); [Positivity](#); [Welfare](#); [Fun](#); [Opportunity](#)

The next steps

If you think this is the sort of job you can excel at, and we sound like the sort of company that you will enjoy being part of, send your CV to ian@wifispark.com